The Year in Review

TotalFBO Programming

September 18, 2018

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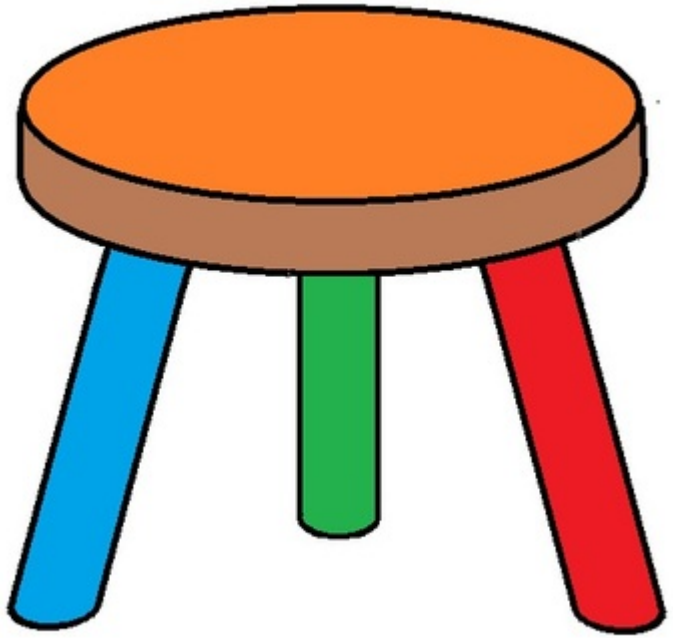
Product Vision



- Improving the User Experience
- Maintaining Program Stability & Improving Efficiency
- Building on Management Tools

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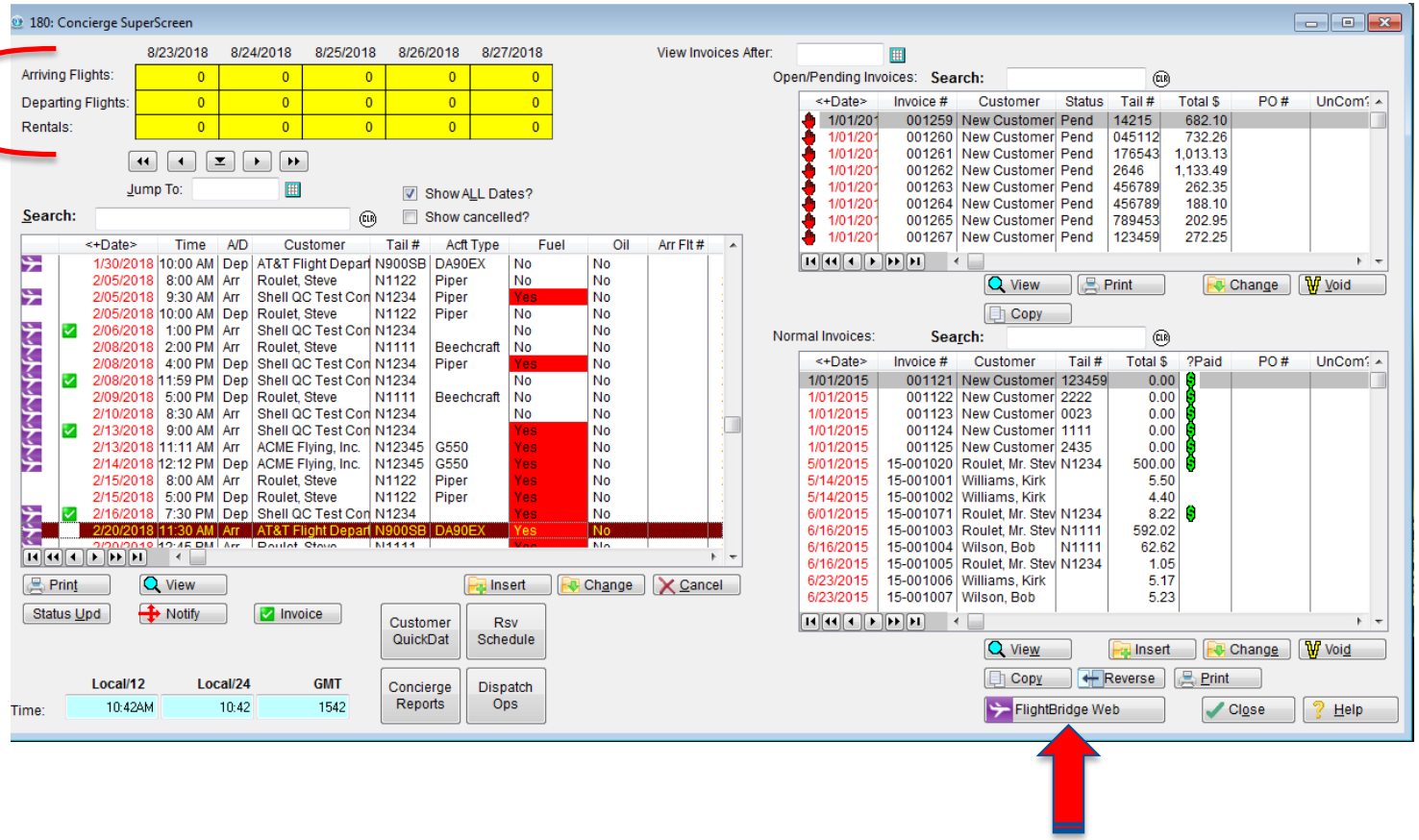
Improving UX – Concierge SuperScreen

Today + next 4 days



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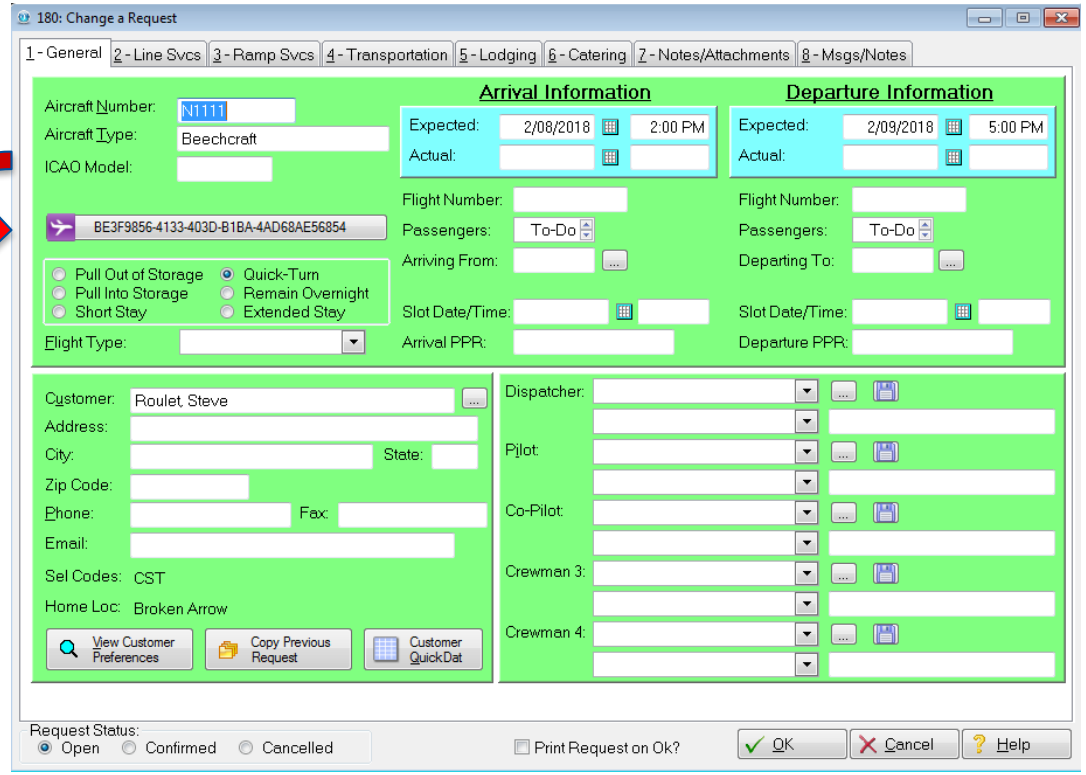
Improving Efficiency - Concierge Request

Reservation ID in FlightBridge



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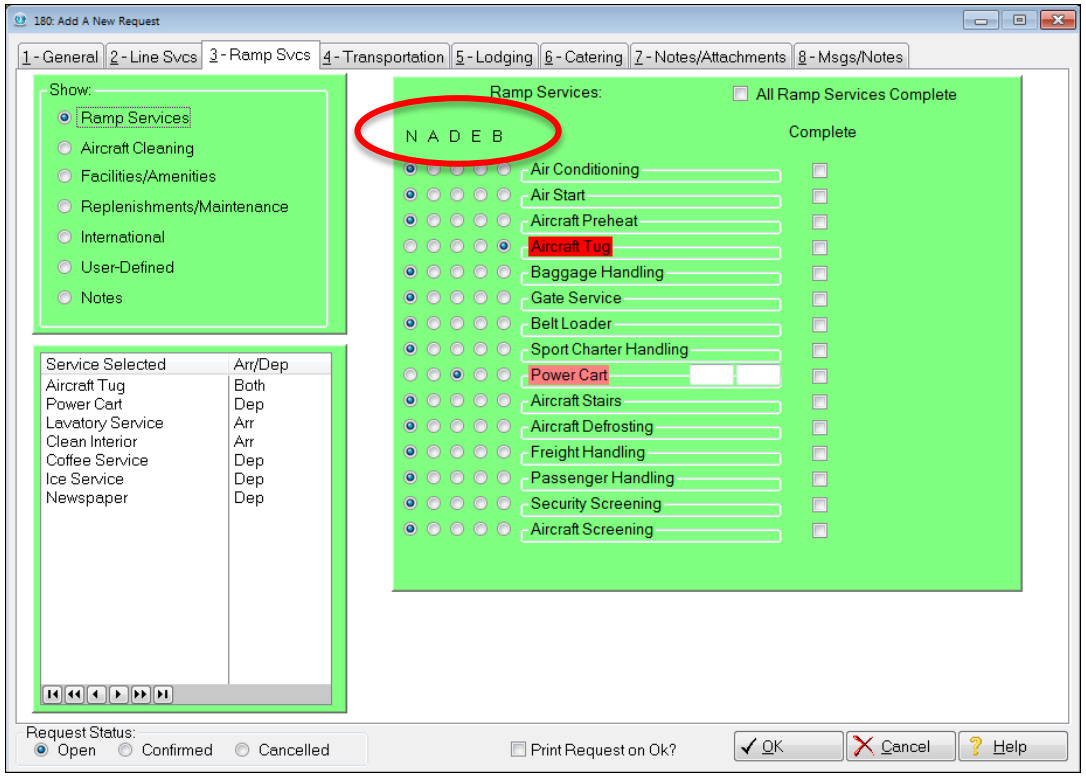
Improving Efficiency - Concierge Request

Selected Services



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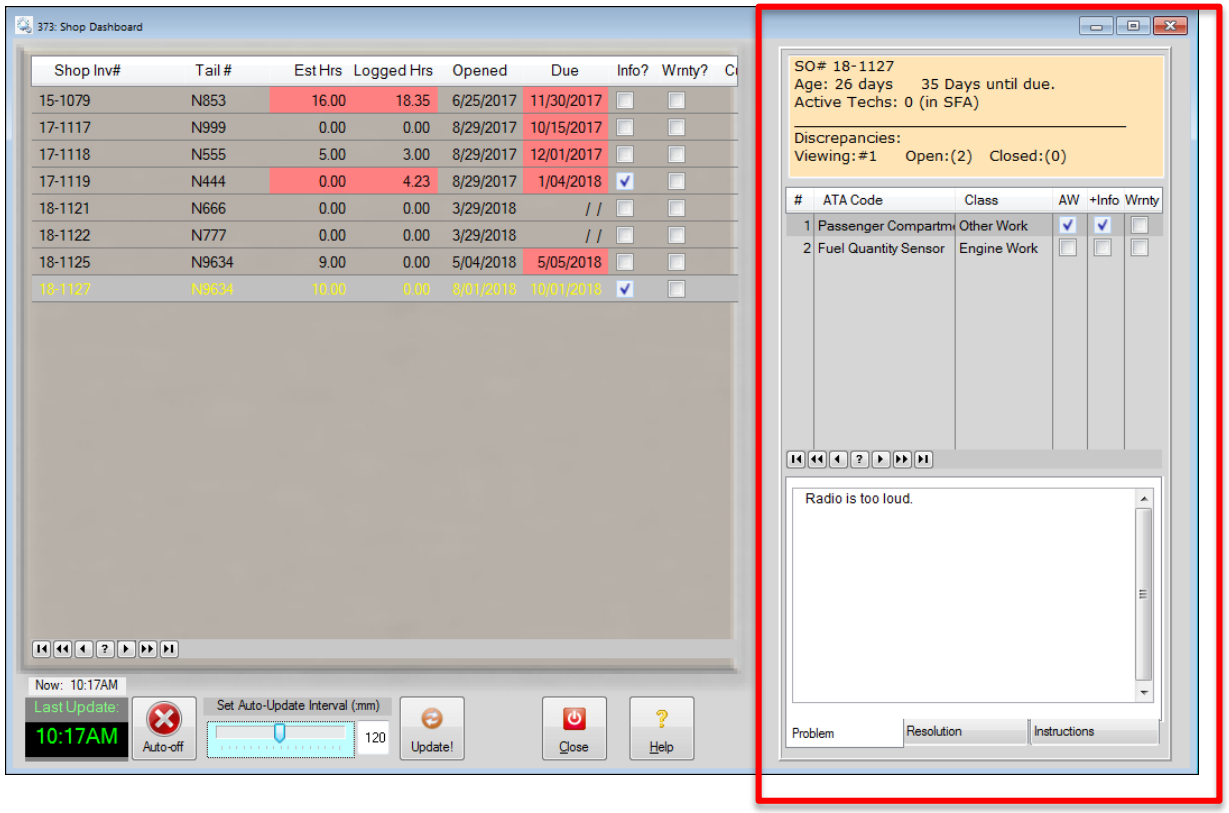
Efficiency & Management Tool – Shop Update



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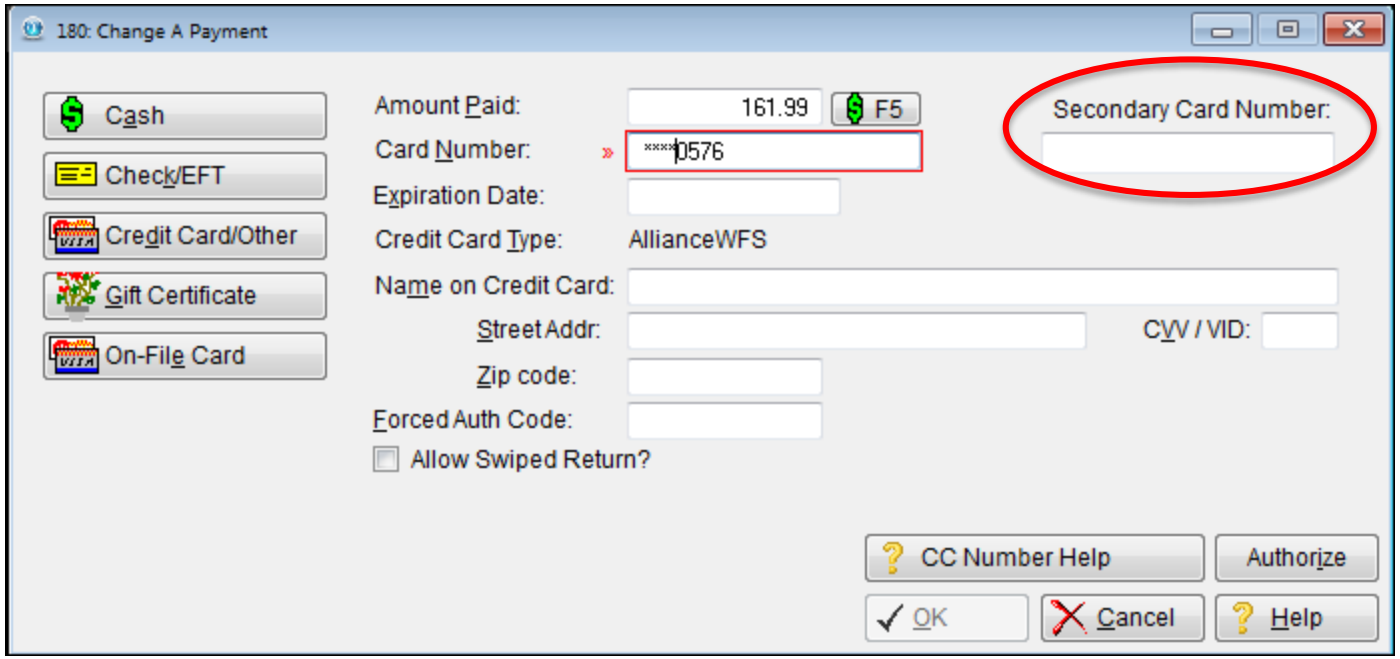
Efficiency & Management Tool – Secondary Card



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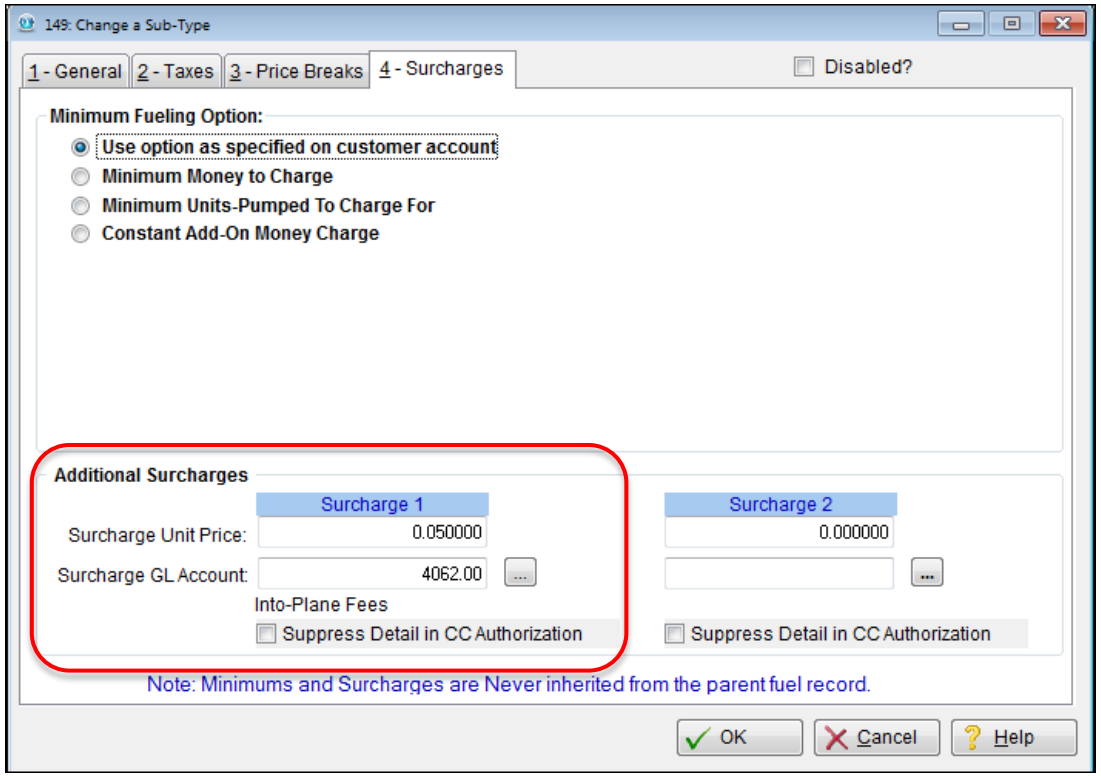
Management Tool – XML Suppression



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Program Efficiency & Management Tool – Payroll Update

- Personnel record-keeping
- Clock in - clock out functions
- Logging / billing time to SOs
- Logging / billing instructor time
- Importing payroll journal entries
- Match EEs to external programs

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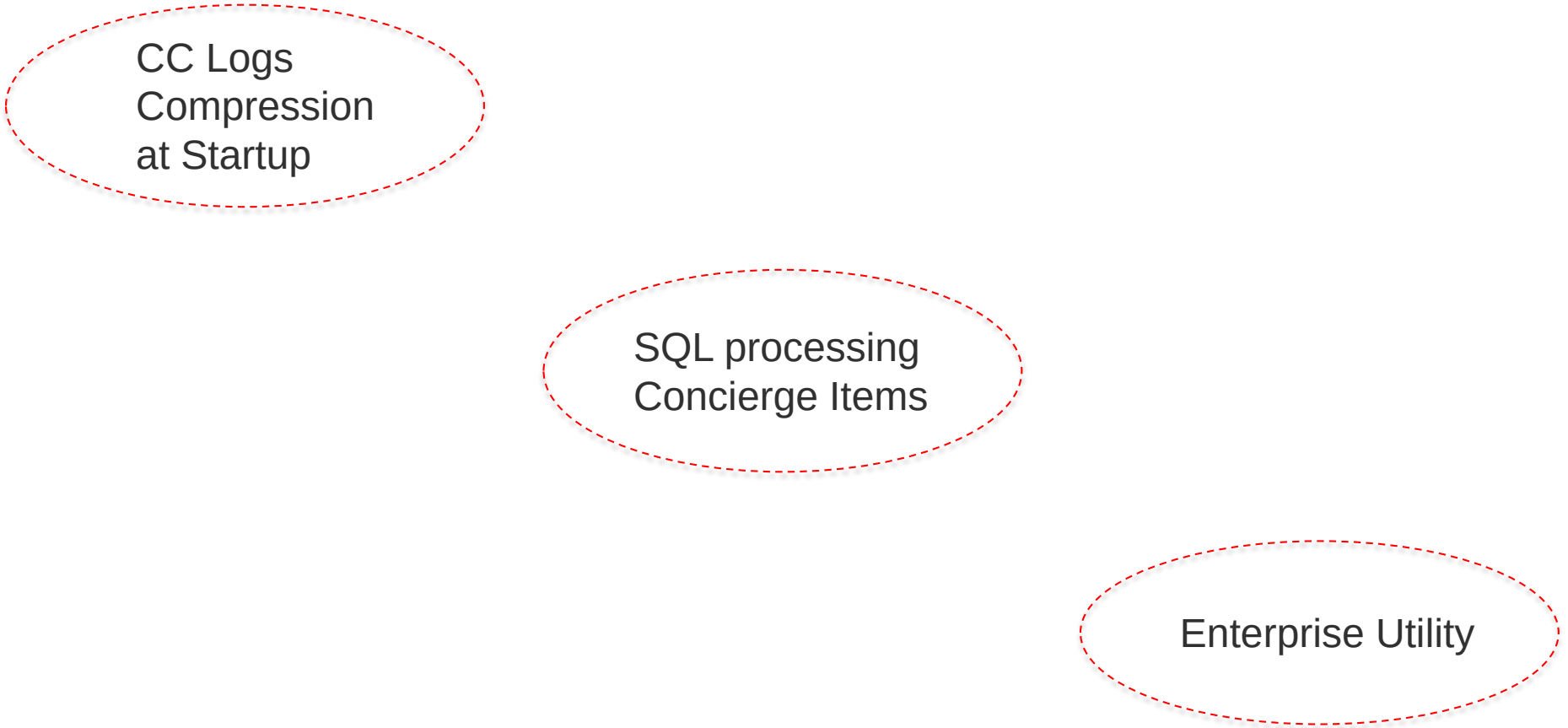
Program Efficiency – Behind the Sceens



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What’s Ahead

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Thank You

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